

Spaceworx Limited Warranty (For Products Purchased After June 2022)

Spaceworx Inc. (“Spaceworx”) warrants its products against defects in materials and workmanship under the following terms and conditions:

Warranty Coverage:

- **Steel Structure (Decibel & MomSpace Series):** 10 years from the date of purchase.
- **Upholstery:** Covered by the manufacturer's warranty. For Mayer Fabrics Fedora Series, the warranty is 5 years. See Mayer Fabrics for complete details.
- **Wearable Components (Door Handles, Lights, Fans, Power Modules):** 1 year from the date of purchase.
- **MomSpace Pod Accessories (Plumbing, Free Sink, Mirror, Coat Hooks):** 1 year from the date of purchase.
- **Interior Furniture (Lounge Furniture, Tables, Work Shelves, Stools):** 3 years from the date of purchase.

What We Will Do:

- Provide replacement parts and shipping, or Spaceworx may opt to have a qualified technician repair the part if it's deemed repairable at our sole discretion.
- Report any damages, issues, or defects after installation on the installer's sign-off sheet.
- Any product issues not reported on the installer's punchlist report may be considered warranty claims which cover parts, not labor, at Spaceworx's discretion depending on the situation.
- Cover the cost of replacements and shipping via dock delivery freight.

What We Will Not Cover:

- Damage caused by customer misuse or normal wear and tear.
- Labor costs for part replacement, unless Spaceworx chooses to repair the part under warranty.



- Minor imperfections or blemishes within industry tolerance (not noticeable from 5-8 feet or in certain bright illuminated scenarios).
- This warranty is not valid for the Duramate product series. See Duramate's warranty statement for details.
- This warranty is governed by Maryland law.
- This warranty is IN LIEU OF all other warranties, expressed or implied.
- Spaceworx is not liable for any indirect, incidental, or consequential damages.
- We reserve the right to repair or replace defective products at our discretion.
- By purchasing, the customer acknowledges having reviewed the product and its features, including the quality, sound, acoustics and other performance of the product.
- Reserves the right to change, update or amend our warranty statement

This warranty supersedes all prior agreements and represents Spaceworx's sole and exclusive warranty.

